



CLUB ZONE FAQs

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Guidelines

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WHAT IS CLUB ZONE?

Club Zone is a part of TROLS (Tennis Results On-Line System), and is an online database designed to provide competition information, results, and contact information for both Club and Association officials.



HOW DO CLUBS USE CLUB ZONE?

- Maintain Club details, eg Address of Club, Number and surface of courts, Outside venue details.
- Maintain contact details (phone and email address) of Club officials, eg President, Treasurer, Secretary, Competition Convenors, Coach.
- Enter match results for all Waverley Tennis competitions.
- Club and Contact Information provided in Club Zone populates the fixtures sheet that other Club Convenors use for contacting your Club regarding any team-related issues.
- Clubs can check teams, player statistics and players' order of merit.
- Enter teams for the forthcoming season.



HOW DOES WAVERLEY TENNIS USE CLUB ZONE?

- Extracts specific Club official contact details so as to send emails relating to competitions, meeting dates, updates on Fact Sheets and other information.
- The information provided on the fixtures (location & contact details) for each club each season, is taken from the data provided in Club Zone.



HOW DO I ACCESS CLUB ZONE?

- Go to www.waverleytennis.asn.au
- Select CLUB ZONE from the menu across the top.
- To enter Club Zone you will need a "user id" and "password".
- Your Club or Waverley Tennis personnel (with Club permission) can provide these.



HOW DO I GET A NEW LOGIN AND PASSWORD?

- If you have forgotten your login and password, or have never been assigned one, ask your Club personnel to reset your password and advise you of the update.
- If no-one at your Club has access to Club Zone please ask your Secretary or President to contact Ian Chanter at secretary@waverleytennis.asn.au to create a login and password for you.



WHO KEEPS THE CLUB INFORMATION UP-TO-DATE?

The Club maintains their own details in Club Zone. It is advisable for each Club to have a nominated individual that does the maintenance; this could be the Club Secretary.



DO YOU KNOW WHO MAINTAINS YOUR CLUB'S INFORMATION IN CLUB ZONE?

Check with your Club Committee to ascertain who maintains the information in Club Zone.



DO YOU KNOW WHEN WAS THE LAST TIME THE DETAILS WERE UPDATED?

Check with your Club Committee to ensure that the details in Club Zone have been updated recently.



I STILL HAVE QUESTIONS ABOUT CLUB ZONE. WHO SHOULD I CONTACT?

Ian Chanter is the Waverley Tennis champion of Club Zone. Please email him at secretary@waverleytennis.asn.au

