



UTR FAQs – Player Profiles & Results

Why do I need a Competitive Player Profile?

You need a Competitive Player Profile (CPP) when you decide you want to play tennis events organised by Tennis Australia and Tennis Victoria.

- All pennant players, tournament players and those playing matches who use League Manager in Australia need to have a Competitive Player Profile.
- If you want to enter events and tournaments (including some inter-association events, such as the Pat Cash Cup) run by Tennis Victoria and/or Tennis Australia, then you will need to create a competitive player profile.
- If you only ever intend to play club tennis, then you don't need a competitive player profile. Find out more about creating a competitive player profile on Tennis Australia.
- For further information about the Competitive Player Profile, Tennis Victoria has a page explaining the Club and Association Support they are providing.

Tennis Australia Player ID

You need a Tennis Australia player ID when you decide you want to play tennis events organised by Tennis Australia and Tennis Victoria. If you only ever intend to play club tennis, then you don't need a Tennis Australia player ID.

Note that players are automatically issued with a Tennis ID (11 digits, starting with '66') by Tennis Australia when they create a Competitive Player Profile.

Players with more than one UTR account

UTR Sports have an easy way of merging accounts when you have multiple accounts. On your player profile, on the right of the screen, there is a button "request player profile merge". Click this and follow the instructions.

Common problems

- Spelling mistakes (same player listed more than once with different spelling)
- Names too hard to read on scoresheet (bad handwriting)
- Lack of information about emergency players e.g., only first name provided
- Scores entered to opposition team in error
- Incorrect date of birth
- Date of birth optional for seniors
- Incorrectly filled in scorecards
- Mismatched dates of birth if a player plays more than one competition or plays for more than one club (in different competitions)
- Wrong opponent selected on ClubZone/TROLS

What to do if your score is recorded incorrectly

- Players should advise their club's Junior/Senior Convenor (as appropriate) of an incorrect score — use comments to record if a set is forfeited due to injury etc...
- The Club Junior/Senior Convenor then advises the relevant Waverley Tennis Record Secretary.
- A photo of the scoresheet must be provided to substantiate any requests.
- Record Secretaries will adjust the scores.
- Scores will be updated regularly as part of a batch upload (so it can take 2-3 weeks to process updates).
- Corrections can only be done during the current season (e.g. for past seasons changes can no longer be made).

